You will have a dedicated Lead Care Manager who will coordinate care for health and health-related

What to convey to an ECM Member

- services. Your Lead Care Manager will provide care to you by phone, in-person or where you live. They can also: Find doctors and assist you in scheduling
- Coordinate transportation to and from appointments

your appointments

- pick-ups, and follow-up appointments Coordinate with local resources, called
 - Community Supports, as needed for: Housina Other social services Food

Support medication needs including refills,

There is no added cost for ECM. ECM does not replace:

- Benefits. ECM is an additional benefit.
- **Doctors.** Keep your doctors and other providers
- **Options.** Join if eligible, or cancel at anytime



Housing Navigation If you are experiencing homelessness or at risk of experiencing

homelessness, you may receive help to find, apply for and secure permanent housing. **Housing Deposit**

Community Supports help meet members' health & wellness needs

You may also receive assistance with housing fees, such as



Housing Tenancy & Sustainability Once housing is secured, you may receive support to maintain



issues, assistance with annual housing recertification process, and connecting to local resources to prevent eviction.

Personal Care and Homemaker Services

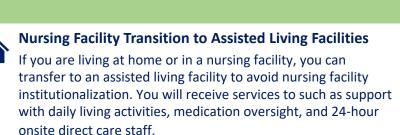
You may receive in home support such as bathing or feeding, meal preparation, grocery shopping, and someone to go with you to medical appointments if you require assistance with Activities of Daily Living Instrumental Activities of Daily Living.

your tenancy, such as coordination with landlords to address

Caregiver Services (Respite Services)

Short-term relief for your caregivers. You may receive caregiver services in your home or in an approved facility on an

hourly, daily, or nightly basis as needed.



After hospitalization, if you are without stable housing and still need to heal from an injury or illness, you may receive shortterm residential care also called recuperative care.

Recuperative Care (Medical Respite)

Medically Supportive Food/ Medically Tailored Meals

You may receive deliveries of nutritious, prepared meals and healthy groceries to support your health needs. You may also

receive vouchers for healthy food and/or nutrition education. **Home Modifications**

Physical changes can be made to your home to improve your

Asthma Remediation

Physical modifications can be made in your home to avoid acute asthma episodes due to environmental triggers like mold. Modifications can include filtered vacuums. dehumidifiers, air filters, and ventilation improvements.

health, safety, and independence Changes include ramps and

grab-bars, doorway widening if you use a wheelchair, stair lifts,

or making bathrooms wheelchair accessible.

Short-Term Post Hospitalization Housing

You can receive temporary house if you have been discharged from an inpatient clinical setting, residential substance use

disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.

Community or Nursing Facility Transitions to a Home

If you are transitioning from a nursing facility to a private residence where you will be responsible for your expenses, vou can receive funding for security deposits, set-up fees for utilities, and health-related appliances, such as air conditioners, heaters, or hospital beds.